



<Date>

<<First Name>> <<Last Name>>

<<Address Line 1>>

<<Address Line 2>>

<<City>> << State>> << ZIP Code>>

IMPORTANT RECALL INFORMATION

Dear [Plan Member]:

On July 17, 2018, Solco Healthcare issued a voluntary recall of valsartan tablets. **This recall was issued because an unexpected impurity was found in these products that may cause health risks.**

This may represent a potential health hazard or safety risk to plan members who may be using product affected by this recall.

Our records show you may have received a prescription for the following affected product recently through CVS Caremark Mail Service pharmacy:

[Drug Name]

Please note: Because valsartan is used in medicines to treat serious medical conditions, the U.S. Food and Drug Administration (FDA) recommends that members should not stop their medicine until they receive replacement product or a different medicine to treat their condition. **Please call your doctor right away for advice if you may be using affected product.** Your doctor is familiar with your medical history and can suggest the best treatment option for you. If you need a prescription for a different medicine, please contact your doctor.

If you received recalled product from CVS Caremark Mail Service Pharmacy, please consult with your doctor about alternative medication. If you have any questions, please call the number on the back of your prescription ID card.

For more information, please call Solco Healthcare toll-free at 1-866-931-9829, Monday through Friday, 9:00 am to 5:00 pm (ET) and select option 5. You may also call the FDA toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit their Web site at www.fda.gov/cder.

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- This material is available in other languages. Please call our member services department at 1-888-963-7290. TTY users should call 1-800-863-5488.
- Esta información está disponible de forma gratuita en otros idiomas. Llame a nuestro departamento de servicio al cliente al 1-888-963-7290. Usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

We are dedicated to your safety and look forward to your continued participation in the CVS Caremark Mail Service Pharmacy.

Sincerely,

CVS Caremark Medical Affairs